

# CONDITIONS OF SALE

---

**Business Hours:** Western Farm Service branches are generally open from 8AM until 5PM, Monday to Friday. Locations in Goleta, Oxnard and Riverside are open on Saturday 8AM to 12 Noon.

**Prices:** Prices quoted are FOB shipping location or factory unless otherwise noted or arranged. Some equipment and structures will require a down payment at time of order. Please work with your local representative to define these occasions.

**Payments:** **WFS gladly accepts VISA or MasterCard, Cash or Check.** To charge on an open account, a credit application must be submitted and approved.

**Returns:** No merchandise may be returned without advance authorization of a WFS branch office. Merchandise cannot be returned after 60 days. Invoice number and date of purchase are required for any and all returns. Returns may be subject to a 25% restocking charge unless merchandise being returned is defective. **Non-inventory, non-stock and special order items or those made to customer specifications cannot be returned due to their special nature.**

**Sales Tax:** All items will be taxed in California, Hawaii at the destination rate unless a Western Farm Service Sales Exemption form is accurately and completely filled out and is filed with our local branch office. Only items that are resold qualify for sales tax exemption. We are under no obligation to refund overpaid sales tax unless a proper resale card has been filed with our branch office before the date of the transaction in dispute. The State Board of Equalization routinely audits our offices.

**Shipping Information:** Western Farm Service will ship your order by one of these common methods: WFS delivery truck. UPS or Common Motor Carrier. Your order will be shipped in the most economical way unless otherwise instructed. Minimum orders and other restrictions apply. Minimum orders may vary from branch to branch. Please contact your local branch for more details regarding delivery.

**UPS Delivery:** UPS can be one of the most expedient methods of shipping provided certain requirements are met. All materials cannot be shipped UPS. There is a maximum weight of 150#, maximum length of 108" and maximum size per package of 130" in length and girth combined. Packages over 60" carry a handling fee. Next Day Air and Hazardous shipments will be subject to additional charges.

All UPS orders require a signature upon delivery. We can only ship UPS when a street address, zip code and phone number are included.

**Common Motor Carrier Shipments:** The original Bill of Lading attached to our delivery ticket indicates that material shipped has now become your property and is an acknowledgement by the transportation company of the receipt of property in good condition. Safe delivery of this shipment is now the responsibility of the carrier. Please examine your shipment carefully before signing the freight bill. We will be glad to assist you in tracking and recovery of merchandise.

**Delays in Delivery:** WFS will not be responsible for loss or damage caused by delivery from acts of war, fire, casualty, inability to obtain materials, manufacturer production difficulties, order processing errors or other causes beyond WFS control.

**Damaged Shipments:** When receiving from UPS or Common Motor Carrier and merchandise is damaged in shipment, refuse shipment and the merchandise will be returned to sender. A claim will be filed at point of origin. If damage is found after unpacking, make your claim **immediately**. Claims for loss or damage must not be deducted from the invoice for the merchandise.

**Pesticides:** Western Farm Service is licensed to sell pesticides. Information in this catalog is informational only and is not to be construed as a recommendation. Please consult manufacturer labels and Material Safety Data Sheets for all pesticides and fertilizers for specific information. WFS is required by State and Federal law to obtain documentation (such as an Operator Identification Number in California), Restricted Use Permits, and copy of certified applicator license **before** we can ship any pesticide.